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Guarantee

All Harlequin products are unconditionally guaranteed against manufacturing defects provided that claims are made within six months of the despatch or installation date. The Company's liability extends only to replacement of the product found to be defective and not to any incidental or consequential loss or damage.

In addition, we offer the following guarantees against defects or failure:

Activity, Actitherm, Liberty, Liberty HD, Woodspring – 25 years

Flexity Plus – 15 years

Allegro, Cascade, Fiesta, Freestyle, Marine, Reversible, Reversible Pro, Standfast, Studio – 5 years (excluding printed floors).

Ballet Barres and Brackets – 5years

Bespoke stages – 25 years (excluding sacrificial top surface and subject to no amendments being made to the stage).

For wood top surfaces, both solid and engineered, the guarantee period will depend upon the product and finish chosen.

For any top surfaces installed by Harlequin that are not Harlequin products, the guarantee for that surface falls to the manufacturer of the product.

Harlequin cannot be held responsible for any pre-installed sub-floor, or preparation of sub-floor, that has not been carried out by Harlequin. If any Harlequin product is found to have been detrimentally affected by a defective pre-installed sub-floor the Harlequin guarantee may be reduced or declared void.

This guarantee is subject to the Harlequin product being installed, used, cleaned and maintained in accordance with Harlequin instructions.

This guarantee is subject to terms and conditions, which are available at www.harlequinfloors.com

If you require any further information, please contact Harlequin Floors on +61 (2) 9620 7770 or email auscontact@harlequinfloors.com.

